

d.nota		CALIBRATION SERVICE REQUEST	
QUOTATION ID		REFERENCE ID	
APPLICANT			
ORGANIZATION/COMPANY			
DEPARTAMENT			
NAME - SURNAME			
CUSTOMER			
ORGANIZATION/COMPANY			
NAME - SURNAME			
ADDRESS			
PHONE		e-mail	
DEVICE TO CALIBRATE			
INSTRUMENT		BRAND	
MODEL		SERIAL NUMBER	
MEASUREMENT RANGE		MAX. MEASUR. CAPAC.	
CALIBRATION PROCEDURE		RESOLUTION	
CALIBRATION REQUESTED			
CALIBRATION RANGE		ADJUSTMENT REQ.	YES NO
CALIBRATION POINTS		ADJ. CRITERIA	
COMMENTS			
DATE:		NOTA: Write in capital letters Cells in orange will be filled in by DNOTA	

CONDICIONES GENERALES DE LAS OFERTAS

1. To proceed with the calibration of the equipment, it is necessary to accept the offered service (budget) by issuing a firm order and filling in this PDF form of Calibration Service Request and sending it by email to the Calibration Laboratory (flopez @ dnota.com), unequivocally indicating the reference of the budget to which it refers in the "project ID" field and the data of the person sending the acceptance (full name and department to which it belongs). No calibration will be started without having written agreement to the quotation sent. In the case of services included in a maintenance contract, indicate its project ID

2. The calibration will be carried out according to the scope accredited by ENAC and that appears in [oi f'HYWbJW'5nnex](#), a document available at www.enac.es. Any requirement by the client that falls outside of said scope will be marked with an asterisk (*), indicating that it is not covered by the accreditation.

3. Once the request has been received by the Laboratory, it will send an email as confirmation where a possible date will be set for the requested calibration to be carried out. It will be the responsibility of the client from that moment and until its return by dnota medio ambiente, s.l., the decision of when to send the equipment, by what means and the possible damages during the transport.

4. The client must ensure that the packaging is appropriate for the equipment to arrive at our facilities in perfect condition and with all the accessories necessary for its operation (batteries, keys, etc.), and must send us the equipment's operation and service manual to calibrate. In no case will the Laboratory be responsible for consequences due to transportation problems resulting from defective packaging, both on the way out and on the way back.

5. At the end of the work, the client will be notified that they can proceed to collect their equipment/s. The delivery and/or collection of equipment in the Calibration Laboratory will be made from 08:00 to 14:00 from Monday to Friday at the address:

dnota medio ambiente, s.l.

FcbXU'XY'DcbJYbHYZ'%' '6U'c'XWU'

28760 Tres Cantos - Madrid. D\cbY: 91 803 66 02

6. The "CUSTOMER" field must clearly indicate the data of the holder of the Calibration Certificate (company name, department, address and e-mail account to which to send the Certificate). If the recipient of the certificate is different, it must be specified in the "COMMENTS" field.

7. In the "CALIBRATION REQUESTED" section, the desired type of calibration must be indicated. If it is not completed, the Laboratory will undertake a default calibration, consisting of 3 calibration points, for a normalized range and with a calibration correction adjustment criterion greater than 5%.

8. In the event that, due to a failure or defect in the analyzer, it cannot be calibrated, the Calibration Laboratory of dnota medioambiente, s.l. will invoice 30% of the calibration budget, in order to cover the expenses generated in the calibration attempt. A report will be issued in this regard.

9. The form of payment, unless another is specified in the offer, will be 30 DAYS by bank transfer or check.

10. Once the calibration work has been completed, a corresponding digitally signed certificate will be issued and sent by email (to the account provided by the customer) in PDF format and without encryption, unless otherwise specified in the order.



Fernando López

Tech. Manager - dnota medio ambiente, S.L. - Calibration Laboratory